**Likert Scale**

**What is it about:**

This chart is basically about performance of an imaginary Restaurant which has Likert data.

**Sheets used in Dashboard:**

* Likert Scale Chart
* Reference - Crosstab

**Table Calculations used:**

|  |  |
| --- | --- |
| Table Calculation Names | Formula Used |
| Answer | CASE [Score]  when 1 then 'Highly Dissatisfied'  when 2 then 'Dissatisfied'  when 3 then 'Satisfied'  when 4 then 'Highly Satisfied'  END |
| Negative Count | if [Score]<3 then 1 else 0 END |
| Total Count | TOTAL(SUM([Number of Records])) |
| Total Negative Count | TOTAL(SUM([Negative Count])) |
| Percentage | SUM([Number of Records])/[Total Count] |
| Gantt Start | -[Total Negative Count]/[Total Count] |
| Gantt Percent | PREVIOUS\_VALUE([Gantt Start ])+ZN(LOOKUP([Percentage],-1)) |

**Reference:**

Huge Thanks to Steve Wexler

LinkedIn : <https://www.linkedin.com/in/swexler>

Blog : <https://www.datarevelations.com/visualizing-survey-data>